

**Report of the Head of Governance and Scrutiny Support**

**Report to Scrutiny Board (Adult Social Services, Public Health, NHS)**

**Date: 28 March 2017**

**Subject: Care Quality Commission (CQC) – Inspection Outcomes**

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

**1 Purpose of this report**

- 1.1 The purpose of this report is provide members of the Scrutiny Board with details of recently reported Care Quality Commission inspection outcomes for health and social care providers across Leeds.

**2 Background**

- 2.1 Established in 2009, the Care Quality Commission (CQC) regulates all health and social care services in England and ensures the quality and safety of care in hospitals, dentists, ambulances, and care homes, and the care given in people’s own homes. The CQC routinely inspects health and social care service providers, publishing its inspection reports, findings and judgments.
- 2.2 To help ensure the Scrutiny Board maintains a focus on the quality of health and social care services across the City, the purpose of this report is provide an overview of recently reported CQC inspection outcomes for health and social care providers across Leeds.
- 2.3 During the previous municipal year (2015/16), a system of routinely presenting and reporting CQC inspection outcomes to the Scrutiny Board was established. The processes involved continue to be developed and refined in order to help the Scrutiny Board maintain an overview of quality across local health and social care service providers.

### 3 Summary of main issues

#### CQC Inspection reports

- 3.1 Appendix 1 provides a summary of the inspection outcomes across Leeds published since 1 April 2016. Most recent outcomes, not previously presented to the Scrutiny Board, are highlighted for ease of reference.
- 3.2 It should be noted that the purpose of this report is only to provide a summary of inspection outcomes across health and social care providers in Leeds. As such, full inspection reports are not routinely provided as part of this report: However, these are available from the CQC website. Links to individual inspection reports are highlighted in Appendix 1.
- 3.3 It should also be noted that as the details presented in Appendix 1 are a statement of fact, CQC representatives are not routinely invited to attend the Scrutiny Board. Should members of the Scrutiny Board have any specific matters they wish to raise directly with the CQC, these will have to be dealt with outside of the meeting and/or at a future Scrutiny Board.

#### One City Care Home Quality & Sustainability project

- 3.4 Over the past 18-months, the Scrutiny Board has regularly and routinely considered reported CQC inspection outcomes for health and social care providers across Leeds – providing challenge around the overall quality landscape, particularly in relation to the quality of provision with residential and nursing care homes.
- 3.5 The report (attached at Appendix 2) introduces details of the ‘One City Care Home Quality and Sustainability’ project for consideration by the Scrutiny Board: The overall aim of the project being, *‘To ensure that citizens of Leeds receive high quality care in independent sector care home settings and that our contracts incentivise care homes to provide this high quality care’*.
- 3.6 The report states that the Council and its partners are committed to improving quality across the care home market through shared expectations, outcomes and meaningful standards, which are consistently applied across all commissioning partners, supported and influenced by a clear shared vision for care home services – with Adult Social Care (ASC) and NHS Partners delivering the project through partnership working with Commissioners, Care Home Providers and Older People’s Residents/Residents Representatives.

#### Reviewing the process for presenting CQC inspection outcomes

- 3.7 Work is currently underway to improve the way CQC Outcomes are presented to the Board.
- 3.8 The current report format only provides the board with a rudimentary overview of reported CQC inspection outcomes. However, more detail is required to ensure the Scrutiny Board maintains a closer focus on the quality of health and social care services across the City.

3.9 The following changes have been proposed for presenting CQC Inspection Outcomes in the near future:

- Quarterly updates to Scrutiny Board in contrast to Monthly
- Display of all five CQC ratings as well as overall rating
- Date and overall rating of the last inspection
- Additional Appendix to include City Wide trends

#### **4. Recommendations**

4.1 That the Scrutiny Board considers the details presented in this report and its appendices; and determines any further scrutiny activity and/or actions, as appropriate.

#### **5. Background papers<sup>1</sup>**

None used.

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<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.